

PART 1 - PUBLIC

Decision Maker: CHILDREN, EDUCATION AND FAMILIES PDS COMMITTEE

Date: 25 January 2022

Decision Type: Non-Urgent Non-Executive Non-Key

Title: ANNUAL MONITORING REPORT TO MEMBERS - BROMLEY Y MENTAL HEALTH AND WELLBEING SERVICE

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Chief Officer: Richard Baldwin

Ward: Boroughwide

1. Reason for report

- 1.1 Policy Development and Scrutiny Committees may review contracting arrangements on an annual basis, where the contract is valued over £500k. The Bromley Children and Young People's Mental Health and Emotional Wellbeing Service contract commenced on 1 April 2021 and has an annual value which exceeds this threshold (50/50 with SEL CCG).
 - 1.2 This report specifically provides an insight into the delivery of the contract in accordance with the service specification and does not consider the wider CYP mental health and wellbeing arrangements that are delivered outside of this contract.
 - 1.3 Bromley Y have developed an accompanying presentation in order to provide an awareness of operational service delivery.
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2. RECOMMENDATION(S)

That the Children, Education and Families PDS Committee (CEF PDS):

1. Notes the content of this contract monitoring report on the performance of Bromley Y in delivering the Mental Health and Wellbeing Service contract.

Corporate Policy

1. Policy Status: Existing policy. Existing Policy Context/Statements
 2. BBB Priority: Supporting Independence .
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Financial

1. Cost of proposal: Estimated cost as detailed in Part 2 of the contract award report for this service, split equally between the SELCCG Bromley and the London Borough of Bromley
 2. Ongoing costs: Recurring cost .
 3. Budget head/performance centre: 834130 People Department, Children's Social Care and Education
 4. Total current budget for this head: £as detailed in Part 2 of the contract award report for this service
 5. Source of funding: Integrated Commissioning (Core Funding and co-funding agreement with NHS SEL CCG (Bromley))
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Staff

1. Number of staff (current and additional): N/A
 2. If from existing staff resources, number of staff hours: n/a
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Legal

1. Legal Requirement: Non-statutory - Government guidance.
 2. Call-in: Call-in is not applicable.
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Customer Impact

1. Estimated number of users/beneficiaries (current and projected): Mental Health and Wellbeing Support offer to approx. 2900 CYP, parents and carers per annum with additional support to Education, NHS and voluntary and community sector providers in the borough.
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Ward Councillor Views

1. Have Ward Councillors been asked for comments? N/A.
2. Summary of Ward Councillors comments: N/A

3. COMMENTARY

- 3.1 This service was jointly recommissioned by a tender with SELCCG Bromley led by the London Borough of Bromley during 2020. This was prompted by the end of the previous contract. The new contract with Bromley Y commenced on 1 April 2021.
- 3.2 Recent months have been extremely challenging for the service with referrals in the first quarter of 2021/22 up approximately 75% on the 2020/21 average and 35% above the 2019/20 average. However the close partnership arrangements with LBB and SEL CCG have alleviated some of the challenges, for example via the involvement of the mental health network leads and the work on the Mental Health and Wellbeing Strategy (2020-25) as discussed at the Health and Wellbeing board on 25th November 2021.
- 3.3 The service has faced significant challenges from their relationship with CAMHs, in particular this has centred on disagreements about which onward referrals should be accepted by them and there are concerns at the number of high risk cases being held by Bromley Y at tier 2.5 level. Staff in Bromley Y are also concerned at the long waiting times for a service from CAMHs which can be up to 9 months.

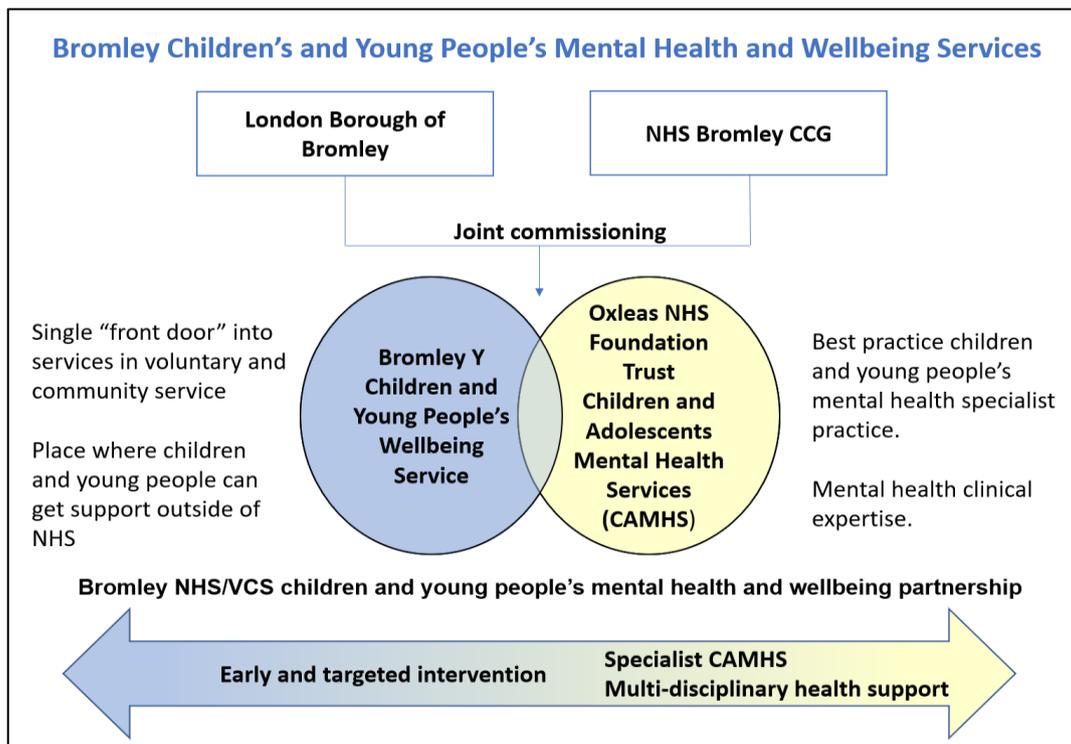
3.4 SERVICE PERFORMANCE

- 3.5 Bromley Y is currently moving to the Rio Patient Record System (the same system used by Oxleas) which will be its core IT system going forward. This transformation is welcomed by commissioners as it should make information sharing with NHS colleagues much easier, as the vast majority of NHS departments use this system. The current transfer means that there is no performance data from Bromley Y at this time, although this is expected to be rectified in January 2022.
- 3.6 That said, Bromley Y are known to be managing a caseload which is over 30% above normal levels. The service is fully staffed and there has been positive feedback from service users and stakeholders on how it has adapted to the pandemic/post-pandemic delivery.

4 SERVICE PROFILE / DATA ANALYSIS

4.1 BROMLEY CHILDREN AND YOUNG PEOPLES MENTAL HEALTH SERVICE DELIVERY CONTEXT

- 4.2 Bromley Council and NHS Bromley CCG commission a range of services to support the mental health and wellbeing of children and young people in the borough. Whilst there are a range of different services in the area, the core mental health and wellbeing offer centres on the provision of the Wellbeing Service for Children and Young People (Bromley Y) and Children and Adolescent Mental Health Services – CAMHS (Oxleas NHS FT).



- 4.3 The dual service model was originally established in 2014/15 with some initial challenges in delivering a coherent offer across the NHS/voluntary sector. Since then there has been strong partnership working between the two services with improved joint working. Bromley Y were successful in securing a new five-year Council/CCG contract in April 2021.
- 4.4 At the heart of the NHS/voluntary sector partnership is the **Single Point of Access (SPA)**, which is managed by Bromley y. The SPA ensures that, wherever possible, there is a focus on delivering early help and intervention for children and young people outside of NHS services. Only around 12% of children and young people who come to the SPA end up in specialist services but are instead supported outside of the NHS.

5 PLANS FOR ONGOING IMPROVEMENTS IN PERFORMANCE

- 5.1 Commissioners have agreed to facilitate a half-day workshop between Oxleas CAMHS/Bromley Y in January 2022 to support next steps in the development of a mature partnership between the two organisations. There is an interest in redesigning pathways between the two organisations to improve services for CYP, as well as to put in place a partnership agreement, joint branding etc.
- 5.2 There may be an opportunity to set-up a pilot "in reach" service between CAMHS/Bromley Y into children's social care utilising NHS mental health underspend funding. This is a long-standing aim that the Council/CCG have been working on, and it is recognised that this remains a gap in terms of excellent joint working between services. The outcome of this work should be known by January 2022.
- 5.3 Bromley Y/Oxleas CAMHS are supporting the Council/CCG to deliver a new Mental Health and Wellbeing Network with Bromley Schools, which is being led by Jared Nehra (Director of Education). The launch of the network took place on 3rd November 2021 and was very positive with excellent attendance/engagement by education settings.

6. PLANS FOR ONGOING IMPROVEMENTS IN VALUE FOR MONEY

6.1 WELLBEING IN SCHOOLS SERVICE

6.2 In 2018/19, Bromley was successful in becoming a national “trailblazer” for the establishment of Mental Health Support Teams (MHSTs) in local schools. This new service was part of the delivery of the Government’s *Transforming Children and Young People’s Mental Health* programme. In Bromley the national approach was delivered by setting up Bromley Y’s Schools Wellbeing Service (SWS), with around half of the schools in the borough covered during the service’s initial years of operation.

6.3 An additional team will be added to the SWS from January 2022 in order to provide greater reach into schools across the borough, with an emphasis on those areas with highest needs.

7. USER / STAKEHOLDER SATISFACTION

7.1 The service has demonstrated excellent outcomes in general, with positive feedback from education settings, parents and children and young people. In particular, the SWS had to adapt its delivery model during the covid-19 pandemic with a particular focus on supporting school management around pupils of concern. There have also been opportunities for the SWS to better support education settings to access the right help for pupils, reducing inappropriate referrals to A&E and CAMHS.

8. SUSTAINABILITY / IMPACT ASSESSMENTS

8.1 The Public Sector Equality Duty (PSED) requires public bodies to have due regard to the need to eliminate discrimination, advance equality of opportunity and foster good relations between different people when carrying out their activities. This contract has been informed by a focussed equalities impact assessment, which found that the revised service will have a far wider reach and richer more responsive service offer than the previous service contract, and should therefore ensure that equal access to mental health and wellbeing support is available to all CYP in Bromley requiring support with additional service focus on delivery to vulnerable cohorts, including CYP from Black and Asian Minority Ethnic groups, Lesbian Gay Bisexual Transgender and Questioning CYP, and Neurodiverse and disabled CYP.

9. POLICY CONSIDERATIONS

9.1 [Transforming children and young people’s mental health provision: a green paper \(Dec 2017\)](#) which sets out the ambition that children and young people who need help for their mental health are able to get it when they need it.

The [Government’s 2018 Response](#) to this was clear in its call for amongst other things the strengthening of preventative and resilience supporting services in education and other community settings.

The [Children and Social Work Act 2017](#) contains a wide ranging raft of legislative requirements across a wide spectrum of CYP agendas including Children Looked After support provisions, establishment of new Safeguarding partnerships and Child Death Review systems and additional support for children with complex and continuing health and care needs, including neurodiverse groups and mental health.

9.2 Alongside this there has been a range of significant policy developments in the NHS which have a major impact on the context of delivery for MHEW services

[The NHS Long Term Plan](#) This sets out the systemic changes in delivery and service configuration for all NHS services and the specific priorities and service postures required for mental health in community and school settings for all CYP from 0 to 25.

[Journey to A New Health and Care System](#) sets out Sir David Sloman’s challenges and tests involved in establishing the “New Business as Usual” in the post Covid 19 world and sets out the issues associated with the transformation of the commissioner/Provider landscape, establishment of Integrated

Care Systems, and repatriation of Specialised Commissioning service lines from NHS England regional control to local systems.

9.3 Local Policies that have informed the specification for this service and will inform the long-term Contract management of this service include:

- [LBB Transforming Bromley Roadmap for 2019-2023](#)
- [LBB Children and Young Peoples Plan 2021 – 2024](#)
- [Bromley Mental Health and Wellbeing Strategy 2020-25](#)
- [Bromley Community Mental Health Transformation and Delivery Plan 2021/22](#)
- [Our Healthier South East London Recovery Plan \(October 2020\)](#)

10. COMMISSIONING & PROCUREMENT CONSIDERATIONS

10.1 The current contract commenced on 1 April 2021. It was tendered for an initial period of five years with two extension periods of up to two years each. If all extensions are utilised, the current service will terminate on 31st March 2030.

11. FINANCIAL CONSIDERATIONS

11,1 The current value of the Mental Health and Wellbeing/CAMHS contract controlled by the Council is detailed in part 2 of the contract award report for this service. The Council led on the procurement of this joint LBB/CCG CAMHS contract. This increased the contract value managed by LBB. Further details are available in part 2 of the contract award report for this service.

Non-Applicable Sections:	Customer Profile, Market Considerations, Personnel Considerations
Background Documents: (Access via Contact Officer)	N/A